

Onderzoeken 2014 EG261/2004	totaal:	gegrond:	ongegronnd:
Koninklijke Luchtvaart Maatschappij	202	59	143
ArkeFly	178	22	156
Transavia Airlines	99	18	81
Ryan Air	73	19	54
easyJet	65	10	55
United Airlines	58	3	55
Vueling Airlines S.A. (per email)	48	35	13
Corendon Airlines Turkey	46	17	29
Wizz Air Hungary Airlines Ltd.	34	4	30
Corendon Dutch Airlines	31	8	23
Onur Air	31	21	10
Delta Airlines Atlanta Inc.	27	14	13
Air Arabia Maroc	26	14	12
British Airways	23	9	14
Emirates Airline Headquarters	19	10	9
TAP Air Portugal	18	11	7
Royal Air Maroc	17	15	2
Air Europa	15	2	13
US Airways	13	0	13
FlyBe	12	9	3
TACV Cabo Verde Airlines	12	8	4
Aeroflot Russian Airlines	11	0	11
Lufthansa	10	4	6
LOT Polish Airlines (Via Email)	9	1	8
Turkish Airlines	9	1	8
Aer Lingus Customer Care Unit	8	0	8
Pegasus	8	6	2
Alitalia - Customer Relations Department	7	3	4
overige minder dan 7 klachten	112	33	79
Totaal:	1221	356	865